

Strategic Plan 2016

The Libraries of Stevens County Strategic Plan 2016 is the combined effort of the Library Board, staff and community members. It reflects the creativity, needs and interests of the communities of Stevens County.

Mission Statement

To enrich the quality of life for all Stevens County residents.

Vision

The world of information, ideas and possibilities within the reach of every Stevens County resident.

Organizational Values

The Board and staff are committed to:

- Excellence in all endeavors
- Responding to the needs of the community
- Adopting appropriate and forward looking library practices
- The highest standards of accountability and integrity
- Collaboration and cooperation with other libraries and other public & private organizations
- Literacy and information literacy as critical life skills
- Helpful and friendly service
- Respect for diversity
- Equality of access
- Openness and transparency

Service Roles of the Libraries of Stevens County 2016

1. Access Points

Provide adequate public access to library services.

2. Technology

The Libraries of Stevens County will actively develop its technology platform to enhance both its network infrastructure and its user interface repertoire. Components of technological excellence include hardware, software, and knowledgeable staff.

3. Marketing

Marketing of the library will be deeply and widely spread throughout the library district. To convey its many benefits, the Library needs a program of continuous and varied communication to both users and non-users in the district.

4. Funding

The library district will develop a sustainable funding solution for a library that will meet the needs of each community. The library district will be receptive to the needs of communities in the district, and will continue to bridge the gap between need and funding.

5. Collections

Library materials selection will develop a collection that meets the needs and interests of a diverse community for information, education, recreation and enlightenment. The collection will be in multiple formats and will reflect a balance between the needs of the community and the unique needs of individuals.

6. Staff

Library staff will provide excellent public library service. Staff will be qualified, accessible, knowledgeable, and friendly communicators.

7. Governance

The Library will be accountable to the public it serves, and will be guided by state and national guidelines for excellent levels of service.

The Library Board of Trustees will develop policies to produce an environment in which the finest library services and programs can be delivered.

8. Community Development

The Library will be a catalyst for improvement in all communities within the district, and will strive to meet the needs of communities through partnerships.

Mission, Vision & Values

Mission

To enrich the quality of life for all Stevens County residents by providing library resources for information, learning and recreation.

Vision

A world of information, ideas and possibilities within the reach of every Stevens County resident.

Values

The Board and staff are committed to:

- Excellence in all endeavors
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